



## Quality Policy

(Reference: Extract from Comcater Quality Policy Manual Section 1.4)

Comcater Pty Ltd is a private, wholly Australian owned company fully committed to maintaining its market position as Australia's leading national distributor of commercial foodservice equipment and accessories.

Meeting all interested parties' expectations for the delivery of products, services and after sales support whilst complying with all statutory and regulatory requirements, is the prime goal of Comcater. To this end, the implementation of procedures which comply with AS/NZS ISO9001 quality standards in all fields of Comcater's activities, has been adopted as company policy. These procedures and processes are created and maintained through the direct involvement of all employees.

Comcater strives for continual quality improvement. Its current and future interested parties can expect a commercial and technical level of excellence which will set the standard for others to follow.

To help us achieve these quality objectives, Comcater will only source products and services from suppliers who also have a commitment to quality excellence.

We give our full support to all Comcater personnel in their advancement towards quality excellence. It is realised that these quality objectives can only be achieved by staff who are trained and motivated, and understand that quality is as much a function of attitude as the procedures adopted in compliance with the AS/NZS ISO9001 Series standards.

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Managing Director

Date 28<sup>th</sup> January 2020